

**DEPARTMENT OF GANDHIAN AND PEACE STUDIES
&
SCHOOL OF COMMUNICATION STUDIES**

**ONE DAY WORK SHOP ON CONFLICT RESOLUTION
AND PEACE BUILDING**

Date: 21st April 2017

Venue: Lecture Hall, First Floor

Department of Gandhian and Peace Studies

Timings: 10.00 am -1.00 pm & 2.00pm - 4.30 pm

Key Speakers: Melissa A. Fitch, University Distinguished
Professor (University of Arizona, U.S.A), Fulbright-
Nehru Scholar, Jawaharlal Nehru University, Delhi,
India

&

Dr. Sumit Narula, Director, School of Mass
Communication, Amity University, Gwalior

Following Activities Will be taken up from 10am to 4.00 pm

- a) Understanding Conflict, embrace the idea that conflicts can be positive (Don't fight forces, use them)
- b) Communication is the key to success (Courage is what it takes to stand up and speak. Courage is also what it takes to sit down and listen.)
- c) Diversity is an asset (There never were in the world two opinions alike, no more than two hairs or two grains; the most universal quality is diversity)
- d) Trust is ultimate (Few things help an individual more than to place responsibility upon him, and to let him know that you trust him.)

- e) Perspective should be clear (People are disturbed by things, but by the view they take of them)
- f) EQ (Emotional Intelligence) is a must (Any fool can know. The point is to understand.)
- g) Collaboration will make a Dispute Resolution Stairway (Alone we can do so little; together we can do so much)
- h) Dust off some “Classics”